

## **Welcome to Campsite Julianahoeve!**

### **Welcome!**

This booklet is made to provide you with useful information about Camping Julianahoeve. Besides that, it contains lots of tips about the surroundings of our campsite.

If you have any questions don't hesitate to ask them at the reception.

### **An introduction**

Since 1999, the families Troost and van Oeveren have been the proud owners of Camping Julianahoeve. The last few years they have gathered an enthusiastic and dedicated team that makes sure all the guests have a pleasant stay.

The restaurants at the Julianahoeve are managed by Remco de Waal and John Schipper. At the PLUS supermarket you can buy your daily groceries. The supermarket is managed by family Fennet. They are all delighted to help you!

*The whole Julianahoeve staff hopes you will have a pleasant stay!*



### **Cars**

You can open the barriers using your 'Julianahoevecard'. Please limit the use of your car on the campsite as much as possible. You are allowed to park one car on your own pitch or on the parking spot that belongs to it. At your arrival, you will also receive a **sticker**, which should be fixed to your windscreen during your stay.

### **Visitors**

Visitors can park their car outside the campsite (until 11pm) or at Renesse Transferium. If they stay overnight, they must be registered at the reception desk. Visitors will then receive a sticker for their car.

### **Buses to Renesse (FREE) May - September**

The free buses drive along the entire coastline of Renesse. They leave from the campsite's entrance. You can obtain a timetable at the Transferium.

### **Showers**

There are 3 sanitary buildings at the campsite, at park Reiger, park Waterhoen and park Zeemeeuw. These sanitary buildings contain toilets, showers, dishwashers and washbasins. To use the showers you need a **Julianahoevecard**. Every guest receives this card upon arrival.

Camping guests receive a Julianahoevecard which has a 5 minute credit shower per person per day. You can add extra credit on your card for more shower minutes. There's a charging machine next to

the reception building, and at the sanitary building at park Waterhoen.

Please make sure to keep the doors of the sanitary buildings closed to keep the heat inside and to prevent the nuisance of too much noise.

### **First Aid**

The reception, the swimming pool, and the Theatre have First Aid material. There is a defibrillator on the outer wall of the reception.

### **Food & Drink Duincafé Storm**

Get together in this cosy pub while enjoying one of the many delicious snacks that are served here. Keep an eye on the calendar for the locally renowned bar parties!

### **"Eterij onder de Duinen"**

Fancy a snack, freshly baked pizza, or French fries? Visit the 'Eterij' for all your takeaways or "plate service" meals. Eterij onder de Duinen also has a nice outdoor terrace.

### **Brasserie Eb & Vloed**

Brasserie Eb & Vloed is the perfect place for a lovely lunch or dinner. Brasserie Eb & Vloed also serves a breakfast buffet from 09:00-11:00. Please reserve in advance.

### **Bicycle Rental**

The campsite does not rent out bicycles. You can rent bicycles at Beachweb Sports located on the Vroonweg in Renesse, the Bikeshop at Renesse transferium or at Fixabike

in the centre of Renesse. Cycle maps are available at the reception!

### **Cinema**

When the weather is bad, you can watch a variety of movies at the cinema. Check the Animation program to find out which movies are scheduled.

### **Gas Bottles**

Gas bottles are available at the supermarket. You can swap foreign bottles at Vulstation Zeelandierij in Zonnemaire.

### **Dogs**

Dogs are not allowed on the campsite. If you see anyone with a dog on the campsite, please inform the reception.

### **Garbage**

You'll find several collection points where you can leave your litter. Check the map to find out which one is closest to you. All rubbish is collected separately, so please put your garbage in the right container.

### **Indoor playground**

In the heart of the camping centre you will find the indoor playground Atlantica. Children from 4 to 12 years can play there.



### Internet

You can use our WIFI network to get online for free. You can get your personal WiFicode at the reception.

### Disabled Facilities

We have special furnished disabled bathrooms at our sanitary building at park Reiger. The unit has a toilet, shower and washbasin.

### Juultje the Lobster

The most famous inhabitant of the campsite is called **"Juultje the Lobster"**. You will meet him regularly at the campsite.

For children up to 12 years old you can book "Juultje's birthday greetings". If possible, Juultje can visit the birthday boy or girl and bring him/her a gift. Please book at the reception.

### Julianahoeve Card

You can charge your Julianahoeve Card with cash in order to use the laundry facilities and showers. You can recharge the card using the charging machines. There is one at the reception building, and one at the sanitary building at park Waterhoen. The card is linked to your pitch number, so you are not allowed to pass it on to third parties.

### Julianahoeve TV

When you connect a television to our satellite network, you can also receive our Local television network 'TV aan Zee'. Here you can find the latest campsite news.

### Reception

Here you can obtain information about the events in Zeeland. You can also receive discount vouchers for theme parks in the area.

During low season the reception is open from **8.30am to 5.00pm**. During high season the reception is opened from **8.30am till 7.00pm** and on Fridays until **8.00pm**.

### Animation Program

Camping Julianahoeve's Animation team organises numerous sports and creative activities all through the year, for both young and old. The programmes are displayed on the information boards and shown on our television network 'TV aan Zee'. A new program is available every week.

### Barriers

The barriers can be used between 7am and 11pm. After 11pm and before 7am, it is not allowed to enter the site with motorised vehicles (with the exception of emergencies, see "What to do in an Emergency").

### Sports and Playing Facilities

In the heart of the campsite you will find the events area. Here you can play football, basketball, or take part in one of the activities organised by the Animation team.

For safety reasons, **it is not allowed** to play football on the roads or on the fields.

To avoid unpleasant situations, we strongly advise you to follow the rules and closing times of the playing areas.



### Beach

Directly behind the campsite you will find the magnificent dunes and beach of the North Sea. Due to the paved passage, the beach is easily accessible with a pushchair or cart. A special beach wheelchair is available at beach pavilion **Zuid-Zuid-West**.

At beach pavilion **Zuid-Zuid-West** you can get delicious food and drinks. There are also playing facilities for the kids. It is also possible to hire parasols, chairs and loungers. During the holidays, the rescue team station is up and running full-time.

### Supermarket

Fennet's supermarket is open every day from 8am. You'll find the up to date opening hours at the Supermarket entrance. The warm rolls are hard to resist!

### Taxi

Taxi Renesse **+31(0)111-463100**  
NewYork Taxi **+31(0)111-464646**

### Telephone List

Reception Julianahoeve  
**+31(0)111-461414**  
Supermarkt Fennet  
**+31(0)111-461755**  
Brasserie Eb & Vloed  
**+31(0)111-820203**  
Eterij Onder de Duinen  
**+31(0)111-820218**

### Television

You can connect your television to the campsite's antenna-network. If you do not have your own cable you can borrow one from the reception for €20,00 deposit. The television connection is digital. This means that all channels can only be received digitally. Would you like to watch television? Please bring your television that receives digital channels.

### Tennis Court

The tennis court (next to the large playground) can be booked for € 3.00 an hour. You can collect the key at the reception for a €10.00 deposit. During high season we advise you to book in advance. It is also possible to borrow rackets and balls at the reception (€5 deposit per racket).



## Water

Drinking water is available at all sanitary buildings and camping fields. During high season the pressure of the water may drop due to the large number of visitors on the island.

## Laundrette

You will find self-service laundrettes in the building next to the tennis court. You can run the washing machines using your Julianahoeve card. A single wash costs €5.00 (washing powder is added automatically) and the dryer costs €2.00 for 25 minutes. You can recharge your card at the machine next to the reception or at the sanitary building at park Waterhoen.

## Swimming pool

What a treat to wake up in the morning, take a swim in our swimming pool and relax in the whirlpool or Turkish bath afterwards! When you are more of a daredevil you can slide off of our waterslide which is 80 metres long! It even has special lighting effects. All of this is possible at our swimming pool, **exclusively for guests of the Julianahoeve.**

The swimming pool is opened daily from 10:00 am - 20:00 pm. From 09:00 am until 10:00 am the swimming pool is exclusively opened for 18 years and older. Do you want to be more active in the swimming pool? We give aquarobics regularly at 08:30 am.

The entrance of the swimming pool is at the restaurant **Brasserie Eb & Vloed.**

You can enter the swimming pool by scanning your own finger at the revolving doors. Little children can enter the swimming pool carried by their parents.

Shoes have to be placed on the shoe shelves before you enter the swimming pool. Don't forget to bring € 0.20 to use a locker for your belongings. It is not allowed to bring bags into the swimming pool area.

Wearing underwear underneath your swimming clothes is prohibited regarding hygiene regulations.

Using the swimming pool is at your own risk. For your own safety you need to be with at least two persons at a time in the pool.

Do you fancy a snack after your swim? You can order a snack at the bar by ringing the bell at the side of the bar.

Using the swimming pool is at your own risk. During high season there will be a super intendant.



## What to do in case of an Emergency:

### Doctor

On working days, you can visit the practice runned by Dr. Bij de Vaate and Dr Simons between 8am and 6pm:

Jan van Renesseweg 6 Renesse  
**+31(0)111-461280.**

Consulting hour without appointment is between 8am and 9am. In July/August there is an extra consulting hour without appointment between 4pm and 5pm.

The practice also has a **Pharmacy.**

**From 6pm to 8am, during weekends and bank holidays, you can contact the out-of-hours medical post on:**

**+31-88-3388420**

This medical post is located in the healthcentre Borrendamme in Zierikzee. Adress is: Borrendamme 9 (Scheldestraat 2) in Zierikzee. There is no hospital on Schouwen-Duiveland, which means there is no A&E or First Aid centre!

During the weekend, you can find a **Pharmacy** at Dam 16 in Zierikzee Tel. **+31(0)111-412906.**

### Dentist

In Burgh-Haamstede you can make an appointment with dentist Boom-de Keizer on the J.J. Boeijesweg 1A in Burgh-Haamstede **+31(0)111-653103.** When this practice is

closed, the answering machine will tell you which practice is open.

**The emergency number is 112**

**When you have called the emergency services, *always* warn the reception! We will then guide the emergency services across the site as quickly as possible.**

**When the reception is closed, and you need to contact us in an emergency, you can reach us at the intercom at the barrier. This intercom is always connected to the manager on call.**